

## CONDITION



BORGHAMNS  
kalksten

KOLMÄRDS  
MARMOR OX

### Payment terms

According to the information provided in the quotation/order confirmation. Customer orders where advanced payment applies, payment must be made before delivery. If payment is not made in time, Borghamns Stenförädling reserves the right to revise orders according to new conditions.

### Terms of Sale

Order confirmations from Borghamns Stenförädling are considered approved upon written confirmation from the customer unless objections are raised. Exact measurements or drawings must be provided at least five business weeks before delivery. Any changes made by the customer after an order has been approved may incur additional charges and extended delivery times.

### Order cancellation

Cancellations of undelivered orders are only permitted with written approval from Borghamns Stenförädling. If Borghamns Stenförädling approves the cancellation, the company reserves the right to charge the customer for incurred costs and compensation for losses due to the cancellation. All materials remain the property of Borghamns Stenförädling until full payment has been received.

### Delivery time

The delivery week specified in the order confirmation or quotation is an estimated week for completing a delivery-ready order. This should be regarded as a guideline since all products manufactured at Borghamns Stenförädling's workshop are custom-made and handcrafted. Scheduling with contractors should consider potential delays in delivery. Exact measurements for countertops, window sills, and special orders must be submitted no later than five business weeks before the estimated delivery. If measurements are not provided in time, the delivery will be postponed to the next available production slot.

### Packing

Products are packaged in accordance with Borghamns Stenförädling AB's assessment. For safety and quality reasons, products cannot be collected or delivered without packaging.

### Deliveries

Upon receiving the goods, an inspection must be conducted to ensure the packaging or goods have not been damaged during transport. If damage has occurred, a note must be made on the delivery receipt and signed by the driver, followed by a complaint to the shipping company by the customer. Even in the case of transport damage, the goods must be accepted by the customer. We reserve the right to charge additional logistics costs if the customer has not provided complete information regarding delivery and unloading conditions. Complaints about delivered materials must be made within 10 days of delivery and/or before processing/installation; otherwise, they will not be accepted.

### Natural stone variations

Stone samples only represent the approximate structure and color of the material. Therefore, full conformity in larger surfaces cannot be guaranteed due to the natural variations of the stone.

### During manufacturing

Borghamns Stenförädling does not accept templates that may change upon exposure to moisture. Templates must be complete, including exact measurements, visible edges, names, and order numbers. DWG files are preferred. If insufficient documentation is provided, an administrative fee may apply.

### Aftercare

Care and installation instructions are available on our website.

### Grounds for exemption (force majeure)

The following circumstances constitute grounds for exemption, and they have the effect of preventing or rendering the performance of the contract unreasonable strikes, new laws prohibiting the fulfilment of the agreement, war, riots, fire, natural disasters and explosions.

### Terms and Conditions for Personal Data – GDPR.

Terms and conditions for personal data can be found on our [website](#).